

Re: Required Plan Member Credentialing

Dear Valued Healthcare Provider:

HMC HealthWorks contracts the services of VerifPoint / Credentialing Solutions, a nationally recognized healthcare practitioner CVO (Credentials Verification Organization).

VerifPoint / Credentialing Solutions has been contracted to provide continual credentialing and license verification services for HMC HealthWorks healthcare provider network. These activities will further qualify and distinguish all HMC HealthWorks Providers with regard to meeting the comprehensive quality assurance standards established by URAC, NCQA (National Committee for Quality Assurance), JC, AAAHC, CMS and other standards.

Mandated Regulations require a specific healthcare practitioner credentialing process. These regulations dictate that **ALL** provider credentialing documents must be received and verified within a certain time period. Therefore, any delays or resistance in this credentialing verification process may exceed the time limit and force VerifPoint/Credentialing Solutions to ask for certain information again in the same year.

HMC HealthWorks goal in retaining this service is to decrease the burden of having to submit forms and hard copies of documents to each individual healthcare plan accepted in your office. Because VerifPoint / Credentialing Solutions is a centralized CVA for a large number of healthcare plans, the duplication of your efforts will be minimized. Although these credentialing services are mandated, please understand that **this is a free service** to the healthcare practitioner. Your cooperation with VerifPoint / Credentialing Solutions and HMC HealthWorks is greatly appreciated.

To facilitate the credentialing process for HMC HealthWorks we as, when requested, you comply by completing **ALL** forms and return them together with a **CLEAR** copy of the requested documents to VerifPoint / Credentialing Solutions' office. **Although some practitioners resist disclosing certain personal information, such as social security number and date of birth, please be assured this information is and will only be used for credentialing purposes.**

Thank you in advance for your cooperation and understanding. Should you have any questions, please contact HMC HealthWorks directly at providerrelations@hmcebs.com or call 855-487-8914.

Sincerely

HMC HealthWorks
Provider Relations Department

